

How can I book a seat in my library with Affluences?

3 steps and you're done!

Open the **Affluences mobile app** or access our website: **www.affluences.com**

1

On your library page, pick a room and choose your favorite time slot. Then click on «**Book**».

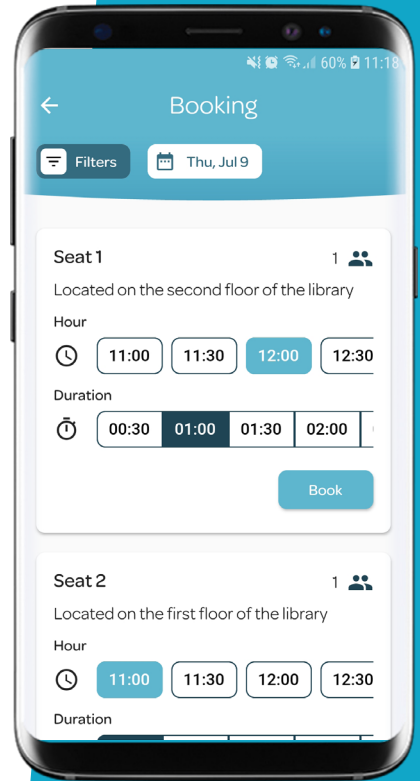
2

Fill in your email adress to receive a confirmation message in your inbox.

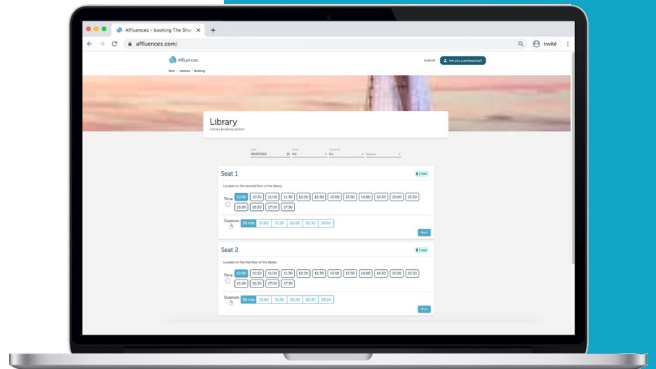
3

Confirm your reservation directly from your inbox (the confirmation is only needed once).

On the Affluences mobile app



On www.affluences.com



Frequently asked questions

Why can't I use my private email address?

Some libraries, especially university libraries, only allow specific students to book a room.

Therefore, an approved email address is required.

How can I cancel my booking?

To cancel, just open your confirmation email and click on Cancel my booking.

Why didn't I received my confirmation email ?

In most cases, the issue is coming from the email address used to sign in either because of a typo or because of a non-functionnal email address.

Try again or check your spam folder if this happens.

Why was my booking cancelled?

Either you did not click on the confirmation link in the email received or your booking was cancelled by your library manager.

We advise you to contact them for more information.

